

**Q.E.S.T. Quality Management  
(A Division of 1149808 Alberta Ltd.)  
Box 11, Advanced Technology Centre  
9650-20 Ave, Edmonton, Alberta  
Canada, T6N 1G1**

**Speaker: Mr. George Dickie**

Mr Dickie is the President of QEST Quality Management Ltd., a division of 1149808 Alberta Ltd. This organization is an incorporated company formed to provide Quality Management Services. The Principal focus of the business is to provide Training to industry in the Requirements, Interpretation and Application of ISO 9001:2000, ISO 14001:2004 and OHSAS 18000. Mr Dickie has had a very long and for him rewarding career in the Quality discipline.

Mr Dickie completed a brief term of employment with Canadian Standards Association (CSA) Learning Centre, the training arm of CSA. In August of 2004 a division of CSA known as Quality Management Institute (QMI ) a Registration Body accredited by both ANAB and RABQSA acquired the Quality Certification Bureau (QCB) a Registration Body located in Edmonton, AB. George became the Manager of Training Services for CSA Learning Centre in September of 2004.

Previous to the acquisition, George had been an employee with Quality Certification Bureau (QCB) for seven years. In his years with QCB Inc., George held the post of a QMS Lead Auditor as well as being appointed the Manager of Training Services. George is presently a Lead Instructor with NAIT and in that capacity instructs two classes on Quality Standards and Quality Auditing in NAIT'S Continuing Education program. The two courses taught are prerequisite modules of NAIT'S Quality Assurance Diploma course. His career in the Quality Management Systems (QMS) field started in 1987. George has instructed many courses in the private as well as the public domain. He is a RABQSA registered instructor for Applied Quality Systems (AQS) who are the trainers of choice of the American Society for Quality (ASQ). George is a Certified Level # 1 Master Instructor through NAIT's Continuing Education Program. In his presentation to ICE, George will talk on the ***Responsibilities of Management as required by ISO 9001:2000.***

George was a Founder Member of the Edmonton Chapter of ASQC and the Alberta Quality Council. He served in the capacity of Treasurer in both.